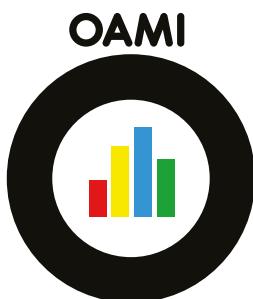




**PROTEA  
METERING**  
premier utility solutions

# OAMI - SMART CREDIT WALLET MANUAL

Protea have our own in-house system called OAMI (Online Automated Metering Infrastructure)  
OAMI is a fully automated 'Smart Metering Solution'



[www.oami.co.za](http://www.oami.co.za)

proteametering.co.za  
+27 (0) 12 804 1039  
+27 (0) 86 006 1039



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A single prepaid wallet that manages electricity and water usage, with daily deductions and online access via the OAMI platform.



## 02 How to register on OAMI Client Registration Page 4

Steps on how to register on the OAMI platform to access and manage your Credit Wallet account.



## 03 OAMI Profile Dashboard Overview Page 5

Access your available rand value credit, usage graphs, account statements, and online purchase options via your OAMI dashboard.



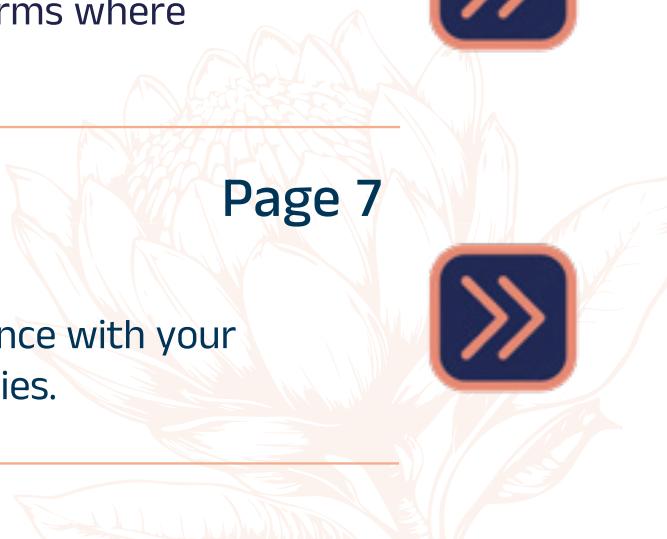
## 04 Where to Purchase Electricity All Available Vendors Page 6

Information on approved vendors and platforms where electricity credit can be purchased.



## 05 Contact Information Support Details Page 7

Details on how to contact support for assistance with your OAMI account, Credit Wallet, or metering queries.



# CREDIT WALLET

## Electricity & Water on One Account

01

Your complex operates on a **Credit Wallet System**, where both electricity and water are managed under a single account.

Your **electricity** and **water usage** are billed daily to your Credit Wallet. This wallet must always have available credit.



### Electricity Usage

If your available credit is depleted, your electricity supply will automatically switch off.



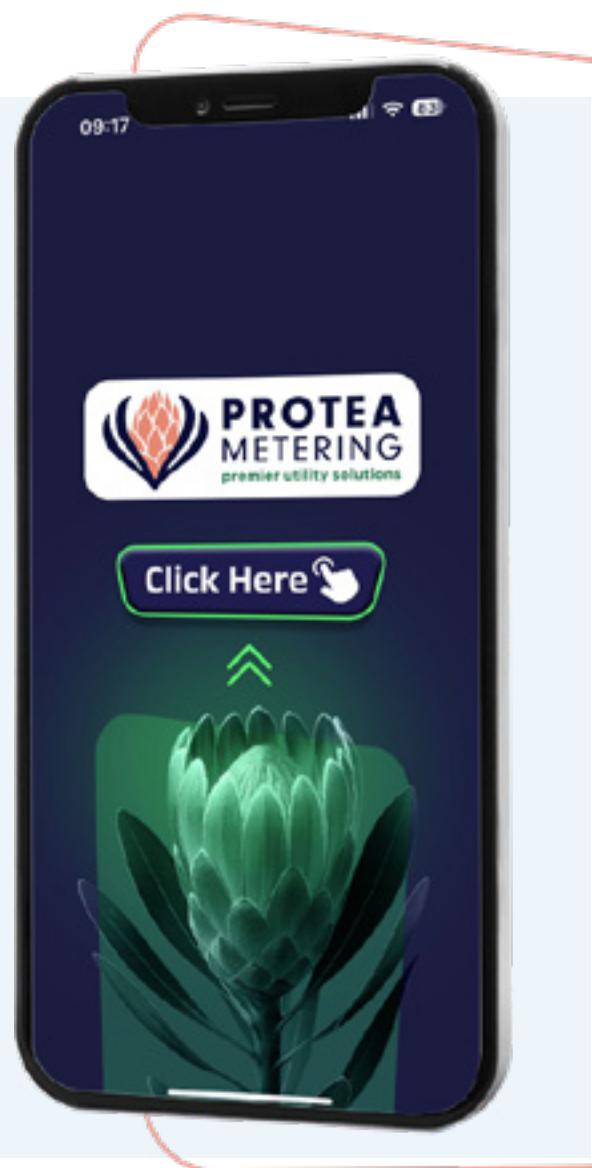
### Water Usage

Water cannot be cut off. You will continue to consume water even if your credit balance is depleted.



### Daily Meter Readings

Electricity, cold water, and hot water meters are read and billed daily. Your daily consumption is deducted from the available rand value in your Credit Wallet.



## IMPORTANT

You must be registered on OAMI to purchase electricity.



## Access your Account

Once registered on the OAMI platform, you can view your Credit Wallet balance, usage, and account details on your cellphone or smart device.

# CLIENT REGISTRATION

Steps on how to register on the OAMI platform

02

## STEP 1

Click Register on  
[www.oami.co.za](http://www.oami.co.za)



## STEP 2

Find Complex & Unit



Complex  
Unit

## STEP 3

create username &  
password

	USERNAME
*****	
	

## STEP 4

Submit  
Registration



Set a low credit limit alert



# OAMI CREDIT WALLET

## One-Screen Wallet Map

# 03

1

### Top-Up Your Wallet

Add Rand credit to your OAMI Credit Wallet using:

- Online card payment
- EFT (use your Meter Number as reference)
- Easypay & Unipin



2

### Credit Wallet Balance

View your:

- Available credit
- Recent top-ups
- Current balance



3

### Track your Daily Usage

You can view:

- Daily usage graphs
- Weekly and monthly summaries



4

### Low-Credit Alerts

When your balance runs low:

- You receive a low-credit notification
- This gives you time to top up before your wallet depletes and your electricity switches off

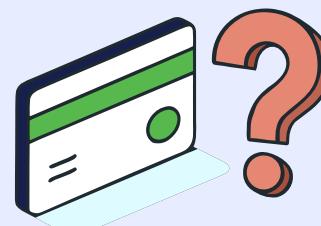


5

### What Happens at Zero Credit

If your wallet balance reaches R0.00:

- Electricity switches off automatically
- Water continues to run, and any water usage will be added as arrears to your credit wallet.



### IMPORTANT TO KNOW

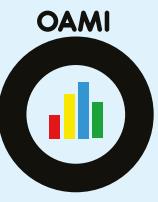
**Electricity is restored automatically once your payment reflects in your Credit Wallet**

Reconnection usually takes between 10 minutes - 1 hour after payment reflects

Top up > Usage deducts daily > Monitor alerts >  
Avoid zero balance > Top up to restore electricity



# PURCHASING OPTIONS

Method	Fee	Where to purchase	Delay
	6.0% of amount purchased	Spar, Engen, BP, Shell, Sasol	<b>BANKING APPS</b>     
 Account Number: 623 8913 2946 Branch code: 250655 Reference: Meter Number	R9.50 per transaction	Direct EFT to Protea FNB Account	Bank imports only available until <b>18:00</b> <b>Monday - Saturday</b> , it can take up to an hour to reflect (1 payment per day) <b>*Payments made on a Sunday will reflect the next business day*</b>
	R9.50 per transaction	Direct EFT to Protea Nedbank Account	Log in to your OAMI profile, choose the Top Up option, and purchase online using a debit, cheque or credit card.
	6.5% of amount purchased	Pick 'n Pay, Checkers, Shoprite, or FNB ATM	   
 Account Number: 1618 0154 19 Branch code: 161845 Reference: Meter Number	No Fee	Direct EFT to Protea Nedbank Account	Other banks 1-3 business days to process. Nedbank / Direct to Nedbank 1 business day



# Get in contact with us

## Where to find us

17 Quintin Brand St, Persequor, Pretoria



### Give us a call

**+27 (0)12 804 1039**  
**+27 (0) 86 006 1039**

### Office Hours

**Monday to Friday**  
**08:00 - 16:30**

### After Hours

**Weekdays**  
16h30-20h00 | SMS's 20h00-21h00

**Weekends & Public Holidays**  
08h00-20h00 | SMS's 20h00-21h00

### Conventional Accounts:

**+27 (0) 66 3014 849**

**Prepaid & Credit Wallet Accounts**  
**+27 (0) 66 3014 851**

**Meter Readings:**  
**readings@proteametering.co.za**

**Prepaid & Smart Meters:**  
**prepaid@proteametering.co.za**

**General & Accounts:**  
**info@proteametering.co.za**



**www.oami.co.za**  
**proteametering.co.za**

