



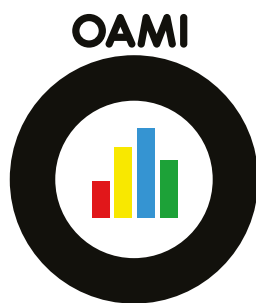
PROTEA
METERING
premier utility solutions

OAMI - SMART CREDIT WALLET MANUAL

Protea have our own in-house system called OAMI (Online Automated Metering Infrastructure)
OAMI is a fully automated 'Smart Metering Solution'



www.oami.co.za



proteametering.co.za

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A single prepaid wallet that manages electricity and water usage, with daily deductions and online access via the OAMI platform.



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Steps on how to register on the OAMI platform to access and manage your Credit Wallet account.



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Access your available and value credit, usage graphs, account statements, and online purchase options via your OAMI dashboard.



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CREDIT WALLET

Electricity & Water on One Account

01

Your complex operates on a **Credit Wallet System**, where both electricity and water are managed under a single account.

Your **electricity** and **water usage** are billed daily to your Credit Wallet. This wallet must always have available credit.



Electricity Usage

If your available credit is depleted, your electricity supply will automatically switch off.



Water Usage

Water cannot be cut off. You will continue to consume water even if your credit balance is depleted.



Daily Meter Readings

Electricity, cold water, and hot water meters are read and billed daily. Your daily consumption is deducted from the available rand value in your Credit Wallet.



IMPORTANT

You must be registered on OAMI to purchase electricity.

Access your Account

Once registered on the OAMI platform, you can view your Credit Wallet balance, usage, and account details on your cellphone or smart device.



CLIENT REGISTRATION

02

Steps on how to register on the OAMI platform

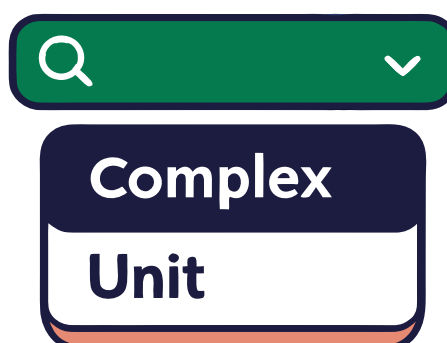
STEP 1

Click Register on
www.oami.co.za



STEP 2

Find Complex & Unit



STEP 3

create username &
password



STEP 4

Submit
Registration



Set a low credit limit alert



OAMI CREDIT WALLET

One-Screen Wallet Map

03

1 Top-Up Your Wallet

Add Rand credit to your OAMI Credit Wallet using:

- Online card payment
- EFT (use your Meter Number as reference)
- Easypay & Unipin



2 Credit Wallet Balance

View your:

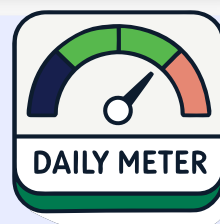
- Available credit
- Recent top-ups
- Current balance



3 Track your Daily Usage

You can view:

- Daily usage graphs
- Weekly and monthly summaries



4 Low-Credit Alerts

When your balance runs low:

- You receive a low-credit notification
- This gives you time to top up before your wallet depletes and your electricity switches off



5 What Happens at Zero Credit

If your wallet balance reaches R0.00:

- Electricity switches off automatically
- Water continues to run, and any water usage will be added as arrears to your credit wallet.



IMPORTANT TO KNOW








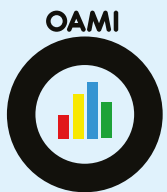






Electricity is restored automatically once your payment reflects in your Credit Wallet

Reconnection usually takes between 10 minutes - 1 hour after payment reflects

Top up > Usage deducts daily > Monitor alerts >
Avoid zero balance > Top up to restore electricity



PURCHASING OPTIONS

Method	Fee	Where to purchase	Delay
	6.0% of amount purchased	Spar, Engen, BP, Shell, Sasol	BANKING APPS     
 Account Number: 623 8913 2946 Branch code: 250655 Reference: Meter Number	R9.50 per transaction	Direct EFT to Protea FNB Account	Bank imports only available until 18:00 Monday - Saturday , it can take up to an hour to reflect (1 payment per day) *Payments made on a Sunday will reflect the next business day*
	R9.50 per transaction	Direct EFT to Protea Nedbank Account	Log in to your OAMI profile, choose the Top Up option, and purchase online using a debit, cheque or credit card.
	6.5% of amount purchased	Pick 'n Pay, Checkers, Shoprite, or FNB ATM	   
 NEDBANK Account Number: 1618 0154 19 Branch code: 161845 Reference: Meter Number	No Fee	Direct EFT to Protea Nedbank Account	Other banks 1-3 business days to process. Nedbank / Direct to Nedbank 1 business day



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